

GUJARAT TECHNOLOGICAL UNIVERSITY**BE - SEMESTER- IV EXAMINATION – SUMMER 2020****Subject Code: 3141909****Date:02/11/2020****Subject Name: Organisational Behaviour****Time: 10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

		MARKS
Q.1	(a) Explain in detail why Organisational Behaviour (OB) is an interdisciplinary subject?	03
	(b) Define OB and explain the objective of studying OB.	04
	(c) Explain briefly the three levels of OB model.	07
Q.2	(a) List different techniques to measure attitude.	03
	(b) Explain the characteristics of attitude.	04
	(c) Discuss in detail how attitudes are formed?	07
OR		
	(c) Explain the components of attitude.	07
Q.3	(a) What is motivation? Why is it important in an organisation?	03
	(b) Explain the factors influencing perception in brief.	04
	(c) List different theories of motivation. Explain any one in detail.	07
OR		
Q.3	(a) Explain the three components of emotions.	03
	(b) Define: personality, values, emotional intelligence and perception.	04
	(c) Explain in detail the theories of learning.	07
Q.4	(a) Explain the team building process.	03
	(b) State the advantages and disadvantages of group decision making in an organisation.	04
	(c) Write a short note on Johari Window.	07
OR		
Q.4	(a) Explain the factors influencing the group processes in an organisation.	03
	(b) Explain the stages involved in choosing a person to be a part of the inner circle according to LMX theory.	04
	(c) List different types of leadership styles. Explain any one in detail.	07
Q.5	(a) Explain the sources of power of a leader.	03
	(b) Differentiate between a manager and a leader.	04
	(c) Explain Kurt Lewin's 3 step model for managing organisational change.	07
OR		
Q.5	(a) Explain in brief the importance of organisation culture and climate.	03
	(b) Explain stress. List different types of stressors.	04
	(c) Discuss how job satisfaction can be measured? Why is it important to measure job satisfaction?	07
